

To: Mark Fox

From: Leslie E. Brooks

Date: August 8, 2013

Re: Central Air Unit

I wanted to drop a note to let you know that my wife and I are very pleased with the new central air unit recently installed in our home. It is extremely quiet and comfortable and appears to be everything we had hoped for. We also wanted to let you know how appreciative we were of the professionalism, courtesy and outstanding work performed by your two technicians, Mike and Dean. Both of these men were very respectful of our home, went out of their way to ensure that they cleaned up each day and were genuinely concerned that we were happy with the condition of our home before they left at the end of each work day. We have been doing business for many years with Fox Heating and have always been pleased with the work performed and the interaction we have had with your workers. I trust that you will pass on to both Mike and Dean our sincere gratitude for a job well done.

Sincerely;



Leslie E. Brooks
134 Barrows Rd.
Union, CT. 06076

(860-684-2374)